

The reference context and the main services offered by ATM

The ATM Group has always been committed to responding to the needs of the public transport sector by appropriately intercepting citizens' demand through the intermodality of the transport services offered between subway, buses, trams and trolleybuses. Every day, about 10,000 employees of all ATM Group companies guarantee the functioning of a complex and articulated system on a territory that affects more than 3.3 million inhabitants and that includes the city of Milan and 95 municipalities of Lombardy.

In Italy, the network managed by ATM guarantees a full cover of the territory of the city of Milan and of the municipalities of the urban area.

The Milan metro network consists of five lines with a total extension of about 102 km and 119 stations.

Line	Route	Year	Length	Stations
M1	Sesto 1 Maggio FS ↔ Rho Fieramilano / Bisceglie	1964	26.70 km	38
M2	P.za Abbiategrasso Chiesa Rossa / Assago Milanofiori Forum ↔ Cologno Nord / Gessate	1969	39.88 km	35
M3	San Donato ↔ Comasina	1990	17.31 km	21
M5	Bignami Parco Nord ↔ San Siro Stadio	2013	12.88 km	19
TOTAL			96.77 km	113

To the metro lines are added 17 tram lines over 157 kilometers of network, 135 bus lines and four tram lines covering about 1,500 kilometers.

The current surface network configuration is articulated as follows:

Type	Number Lines	Note
Bus network	81 city 53 suburbans 27 provincial	Included local radiobus services (operating in 15 local areas) and 3 lines for the replacement night service of the metro
Tram network	17 city 2 inter-city	One metro line is currently suspended and replaced by buses
Trolley bus network	4 city	

Both transport networks are integrated with the Trenord railway line, completing an integrated intermodal system that allows customers to easily move around the territory by public transport.

In addition, the ATM Group manages:

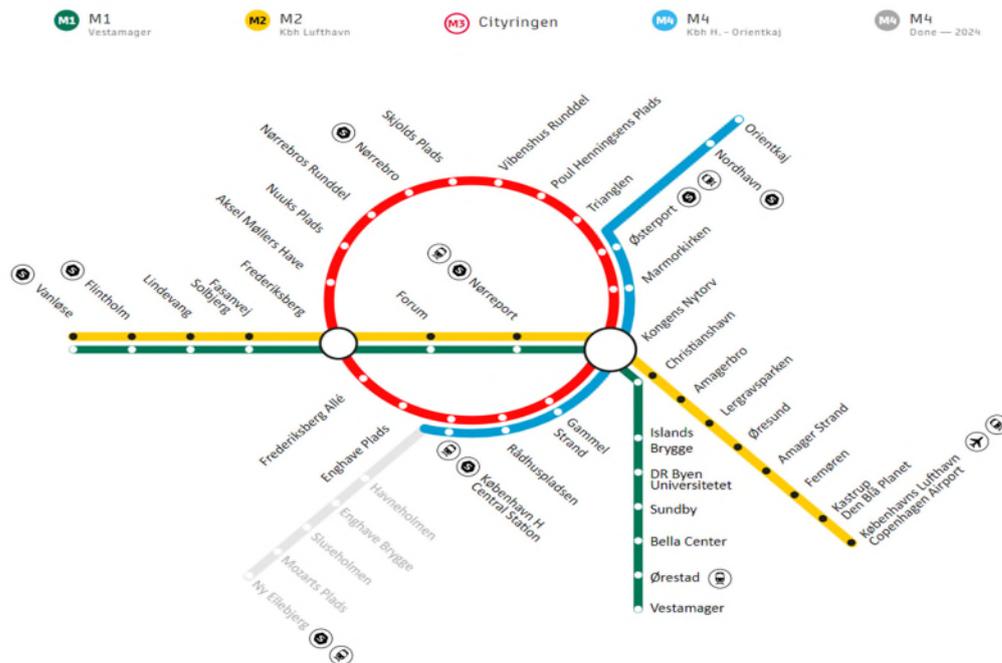
- The light rail system, designed specifically for patients, staff and students, connects the Cascina Gobba station on line 2 to San Raffaele Hospital by an automatic rail, without on-board staff;
- The Como-Brunate funicular which, since 1894, is the fastest way to connect the two locations;
- BikeMi bike sharing service in the city of Milan;
- 24 correspondence car parks offering parking spaces available to the public in the city of Milan, with the control of the parking areas and all payment systems, with the aim of making the traffic within the city easier by encouraging the use of public transport;
- Transport by call;
- Ancillary activities: such as the distribution of travel licenses, the relative information to customers and the control of tariff evasion;
- The payment and control system of Area C, *the congestion charge* introduced in the center of Milan, which involves the management of the purchase transactions and the daily access;
- The control system and the adaptation of the Area B traffic management computer system, a restricted traffic zone with a ban on access and circulation of the most polluting vehicles, active as from February 25, 2019.
- The service of removal and custody of vehicles and special and tourist services including the tram restaurant atmosphere.

- With 25 bus lines, the ATM Group carries out the local public transport service within the Metropolitan City of Milan and in the Provinces of Monza and Brianza, reaching also some municipalities in the province of Bergamo and Lecco, it operates the urban public transport service of the city of Monza and its hinterland.

In addition, the ATM Group is also abroad: in fact, since 2008, through its subsidiary Metro Service A/S, it operates 4 metro lines in the city of Copenhagen. In addition, Metro Service A/S has been awarded the management of the new line called Greater Copenhagen Light Rail (light rail), which will carry out the transport service for the suburban area west of the city, which is scheduled to start from 2025.

In Denmark, the Copenhagen metro network, managed by the subsidiary Metro Service A/S, consists of four lines with a total extension of approximately 39 km and 61 stations. The M4 metro line is currently operating with 8 stations out of 13 stations.

Line	Route	Year	Length	Stations
M1	Vanløse ⇄ Vestamager	2008	21 km	15
M2	Vanløse ⇄ Lufthavnen			16
M3	København H ⇄ Enghave Plads	2019	15.5 km	17
M4	OrientKaj ⇄ København H	2020	2.2 km	13*
TOTALE			38,7 km	61
* 8 station operating and 5 still under construction				



In summary the activities of the ATM Group for territorial areas and for services

Segment	Management of the Local Public Transport	LPT accessory and complementary operations	Other
Italy	<p>LPT in the Milan and urban area</p> <hr/> <p>Metro line 5</p> <hr/> <p>LPT automotive Municipality of Monza, Province of Monza-Brianza, Bergamo, Lecco and Metropolitan City of Milan</p> <hr/> <p>On-demand urban and urban area services</p> <hr/> <p>Como-Brunate cable car</p>	<p>On-street parking in the Milan territory and in the 24 interchange parking lots inside and outside the Milan area</p> <hr/> <p>Removal and custody of vehicles on the municipal territory</p> <hr/> <p>Area B and C</p> <hr/> <p>Traffic Control and Territory System</p> <hr/> <p>Bike Sharing</p> <hr/> <p>Creation and management of ticketing systems</p>	<p>S5 link management</p> <hr/> <p>Tram restaurant in the city of Milan, tram rental</p> <hr/> <p>Mobility as a Service, Internet booking and website management</p> <hr/> <p>Maintenance and integrated diagnostics of metro and tram installations and systems</p> <hr/> <p>Insurance claims management</p> <hr/> <p>Retail and Advertising Management</p>
Overseas	Copenhagen Metro		