

Sustainability Highlights

NFS

(EUR/mlin)	2023	2022	2021
Value generated	1,115.3	1,099.4	1,019.3
Distributed value	1,028.2	1,000.9	935.3
Retained value	87.1	98.5	84.0
<i>Impact Analysis for the "Full Electric" Plan</i>			
Overall economic impact	335		
Employment impact (jobs created)	560		
	2023	2022	2021
Stations equipped with lifts or stair lifts ¹	77.7%	71.3%	71.3%
	2023	2022	2021
Training hours provided on human rights	333	490	456
	2023	2022	2021
By gender			
Men	9,237	9,431	9,497
Women	1,094	1,042	971
Training hours	296,504	319,168	308,751
	2023	2022	2021
Security officers	330	324	286
	2023	2022	2021
Tonnes of CO2 avoided (Scope 2 - market based) ² .	88,000	86,000	84,000
Recycled waste	56%	58%	60%

¹ This figure takes into account the M1, M2 and M3 metro lines as set out in the Service Contract.

² Buying only certified Green Electricity with Guarantee of Origin in Italy